

**CRAFTMATIC® WARRANTY**

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**LIFETIME LIMITED WARRANTY  
ON MOTORS  
AND MASSAGE UNIT**

**What is Covered**

Adjustable Bed Enterprises, Inc. d/b/a Craftmatic® Adjustable Beds ("Craftmatic®") warrants that the motors and massage unit in your Craftmatic® Adjustable Bed will be free from defects in materials and workmanship from the date of delivery for as long as you own the bed. This Warranty is only extended to the original purchaser who purchased the bed new from Craftmatic®. It is not transferable.

If a defect exists in the motors or massage unit, Craftmatic® will, at its option, either repair or replace the defective component as hereafter described. During the first year, Craftmatic® will cover any labor costs associated with the repair or replacement as well as the cost of the replacement component itself. After the first year, it is a "parts only" warranty and you can choose to either (i) have Craftmatic® ship the free replacement component to your home and have a Craftmatic® serviceperson come to your home to install it at prevailing labor rates, or (ii) have Craftmatic® ship the free replacement component to a licensed electrician or a medical supply company near your home for installation at your home at your expense.

**Additional Terms and Conditions**

For additional terms and conditions applicable to this Lifetime Limited Warranty on the Motors and Massage Unit, see this document under "***Additional Terms and Conditions.***"

**ONE YEAR LIMITED WARRANTY  
ON OTHER COMPONENTS**

**What is Covered**

Craftmatic® warrants that the bed frame, gears, controls and electrical system for your Craftmatic® Adjustable Bed will be free from defects in materials and workmanship for a period of one year from the date of delivery. This Warranty is only extended to the original purchaser who purchased the bed new from Craftmatic®. It is not transferrable.

If a defect exists in the bed frame, gears, controls or electrical system, Craftmatic® will, at its option, either repair or replace the defective component. Except for unusual repairs, all such repairs and replacements will be made in your home.

If you are interested in having Craftmatic® address a problem with the bed frame, gears, controls or electrical system after the expiration of this One Year Limited Warranty, please call Craftmatic® toll free at 1-800-245-0205 during regular business hours for a prompt and courteous price estimate.

**Additional Terms and Conditions**

For additional terms and conditions applicable to this One Year Limited Warranty on the Other Components, see this document under "***Additional Terms and Conditions.***"

**25 YEAR LIMITED WARRANTY ON THE MATTRESS**

**What is Covered**

Craftmatic® warrants that the mattress on your Craftmatic® Adjustable Bed will be free from defects in materials and workmanship for a period of 25 years from the date of delivery. This Warranty is only extended to the original purchaser who purchased the bed new from Craftmatic®. It is not transferrable.

If a defect exists in the mattress, Craftmatic® will replace the mattress as described in this paragraph. During the first year of this Warranty, Craftmatic® will deliver a new comparable mattress to your home at no cost to you. Between the 2<sup>nd</sup> and 25<sup>th</sup> year, you will be charged \$200, adjusted for inflation, for delivery, plus a pro-rata amount based on the price of the new mattress at the time the replacement is shipped to you and the number of months out of the entire 25-year period (300 months) of this Warranty that has elapsed. The formula is as follows: The price of the new mattress divided by 300 and then multiplied by the number of elapsed months plus \$200, adjusted for inflation, for delivery. California residents are not required to pay the delivery charge.

**Additional Terms and Conditions**

For additional terms and conditions applicable to this 25 Year Limited Warranty on the Mattress, see this document under "***Additional Terms and Conditions.***"

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**Additional Terms and Conditions**

**What is Not Covered**

This Warranty does **not** apply to defects or damages caused by misuse, alteration, use of incompatible accessories, electrical power problems, impact by foreign objects, accident, fire, acts of God, normal wear and tear or shipping damage other than during original shipment from Craftmatic®. Mattress depression of 1-1/2" or less and perceived lack of comfort of the mattress are also not covered.

The Product Manual delivered with your bed contains important weight restrictions information. Exceeding those weight restrictions voids this Warranty.

If a serviceperson is sent to your home in response to your request for warranty service and in fact there is no defect to be remedied under the terms of this Warranty, you will be responsible for the cost of that visit.

This Warranty shall not be extended or restarted upon receipt of any repair or replacement component under this Warranty. No person is authorized to extend or otherwise modify this Warranty.

### **How to Obtain Warranty Service**

To obtain warranty service, call Craftmatic® toll free at 1-800-245-0205 during regular business hours.

### **Limitations**

**THE DURATION OF ANY IMPLIED WARRANTY, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXCEED THE WARRANTY PERIODS PROVIDED HEREIN.**

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**CRAFTMATIC® SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE BREACH OF ANY WRITTEN OR IMPLIED WARRANTY.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Warranty gives you specific legal rights, and you may also have other legal rights which vary from state to state.