

Thank you for choosing Craftmatic, the #1 name in adjustable beds. Today Craftmatic is proudly rated #1 by consumers nationwide on ConsumerAffairs.com so you know you're going to love your new bed. But just in case you don't, we offer the following satisfaction assurance programs.

30 DAY IN-HOME TRIAL

Use the bed for 30 days. Then, if you are not satisfied with it, beginning on day 31 and ending on day 45, you can call Craftmatic and request a Return Authorization Number that will entitle you to return the bed within 14 days for a full refund of the purchase price. You will only have to pay for return shipping. The cost of return shipping will depend on where you live and the shipper you use.

Please note that the 30 Day In-Home Trial only applies to purchase of a complete bed set (a base and a mattress) and does not apply to special order bases, special order mattresses or latex mattresses. It is only available within the 48 Contiguous United States.

30 DAY MATTRESS ASSURANCE PROGRAM

If, after using the bed for 30 days, you decide you would be happier with a softer or firmer mattress, then beginning on day 31 and ending on day 45, you can call Craftmatic and request a new mattress. Again, you will only pay shipping which will depend on where you live. The Mattress Assurance Program is a one-time offer.

Please note that the 30 Day Mattress Assurance Program applies to purchase of a complete bed set (a base and a mattress) and does not apply to special order mattresses or latex mattresses. It is only available within the 48 Contiguous United States.

If you are still not happy after taking advantage of the Mattress Assurance Program, the 30 Day In-Home Trial will run again for you, and you will have from day 31 to day 45 after the day you receive the new mattress, to obtain a Return Authorization Number to return the bed within 14 days for a full refund of the purchase price. You would only have to pay for return shipping (discussed above) plus the additional mattress delivery charge.

So – from everyone here at Craftmatic – Enjoy your new bed for many decades in the Very Best of Health!